

Warwickshire Health and Wellbeing Board

19/11/14

Coventry and Warwickshire's local response to Winterbourne View Hospital

Recommendations:

1. Health and Well-being Board agree Coventry and Warwickshire's Local Response to Winterbourne View Hospital and endorse the work programme for 2014 – 2016.

1. Summary:

- 1.1 Following the events that took place at Winterbourne View Hospital, *Transforming Care* and the *Winterbourne Concordat* placed a number of requirements on local areas including the development of a joint plan for high quality care and support services for people of all ages with challenging behaviour by 1st April 2014.
- 1.2 Health and Well-being Board have considered local progress in response to *Transforming Care* and the *Winterbourne Concordat* on a number of previous occasions including a paper on 17th July 2013 and a dedicated workshop on 13th January 2014.
- 1.3 This paper presents Coventry and Warwickshire's joint plan in response to the events that took place at Winterbourne View Hospital. This document describes the way that Warwickshire County Council, Coventry City Council, NHS South Warwickshire Clinical Commissioning Group, NHS Warwickshire North Clinical Commissioning Group and NHS Coventry and Rugby Clinical Commissioning group will work together, and in partnership with all stakeholders, to deliver care and support that promotes prevention and early intervention that is:
 - closer to home;
 - in line with best practice models of care;
 - personalised and responsive to individual needs over time;
 - based on individuals' and families wishes; and
 - value for money.

2. Background and Context:

- 2.1 In response to the abuse of adults with a learning disability at Winterbourne View, exposed in a Panorama investigation broadcast in 2011, *Transforming*

Care and the *Winterbourne Concordat* were published in December 2012. Some of the key components of the concordat included:

- The requirement to establish a local register of patients by April 2013.
- A duty on local areas to review all hospital placements (by June 2013) and move everyone inappropriately placed to community based support by 1st June 2014.
- Every area will put a locally agreed joint plan for high quality care and support services for people of all ages with challenging behaviour by 1st April 2014.
- Development of pooled budget arrangements.
- National leadership and support for local change.
- Planning will start from childhood.
- Tightening of regulation and inspection

2.2 Norman Lamb's letter of 24th May 2013 focused the key requirements for Health and Well Being Boards to deliver on by April 2014:

- A joint strategic plan to commission the range of local health, housing and care support services to meet the needs of children, young people and adults with challenging behaviour in their area.
- A strong presumption is this will be undertaken through pooled budgets.
- That it will promote and facilitate joint and collaborative commissioning arrangements by local authorities and CCGs to support these aims.

3. Developing the Local Response

3.1 Two multi-agency groups operating across Coventry and Warwickshire have continued to meet regularly to progress the key milestones associated with the Winterbourne Concordat; a Clinical Review Group focused on individual patient review and discharge and a Strategic Planning Group (now the Learning Disability and Autism Commissioner Group) focused on the development of the joint plan.

Patient Review

3.2 To facilitate personalised assessment and support planning in response to the *Winterbourne Concordat*, a multi-agency clinical review group operates to scrutinise the quality and timeliness of individual plans to progress repatriation to local community services. Of Warwickshire's original cohort of individuals in hospital placements, as at 1st April 2013, 3 currently remain in hospital settings (1 is due to move imminently, 1 is being supported to step down to a residential care setting in the county they are currently placed and 1 is involved in court processes). This approach has been very successful in ensuring all partners are working collaboratively to meet the needs of customers and their carers and to deliver the requirements of the concordat. As a result, the clinical review programme has been extended to include all individuals placed by health and social care who are out of county in residential placements with a view to supporting as many individuals as possible to return to local community services. Warwickshire and Coventry's approach has been recognised by local and regional teams and ADASS.

Developing the Joint Plan

3.3 The draft plan was developed by April 2014 in line with requirements. However Warwickshire and Coventry agreed to embark on a period of engagement with stakeholders to ensure that the plan appropriately captured local needs. As part of this:

- Appropriate officers within Warwickshire County Council, Coventry City Council and the three CCG's were given the opportunity to comment on the plan. All comments were considered and the plan was updated accordingly to reflect their views.
- The local peer advocacy group undertook some detailed work with learning disability representatives on the partnership board to ascertain their views to contribute to the development of the joint plan.
- A programme of engagement activity took place throughout June and July 2014 to meaningfully engage customers, carers and providers to consider the proposed aims and objectives in the plan, whether the objectives will achieve the stated aim and whether there are identify any gaps in the plan. We spoke to 100 plus people during this time. We conducted an on-line survey and paper survey which was in an accessible format. We held a workshop with over 30 providers to gather their opinions about the plans. The Advocacy and Empowerment Service supported service users with high support need to take part in the survey. One of the ways they achieved this was to support communication through art. We asked people if we had got the plan right. 80% agreed and 20% strongly agree that we had got it right. Some questions were asked about how we were going to monitor the plan. We made sure we added this to the draft plan as it was not clear.

3.4 Warwickshire's Learning Disability Partnership Board has considered and endorsed the draft plan.

4. Next Steps

4.1 Following endorsement by Health and Wellbeing Board commissioners across health and social care in Warwickshire and Coventry will work together to progress the delivery of the plan up to March 2016 with regular updates presented to the Joint Commissioning Board.

4.2 An accessible version of the plan, and any associated progress updates, will be developed to ensure that local customers and carers can fully understand the work programme and monitor delivery.

5. Background Papers

- Winterbourne View – Progress Update and Implications for Warwickshire, Warwickshire Health and Wellbeing Board, 17 July 2013
- Getting Things Right: A Response to Winterbourne View. Guide for Learning Disability Partnership Board, Children and Young People's Board

and Health and Wellbeing Board members: Ensuring a high quality joint local plan in response to Winterbourne View.

- Winterbourne View Joint Improvement Programme Initial Stocktake of Progress against key Winterbourne View Concordat Commitment; July 2013.

Report Authors:

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